

Family Support Worker - Job Posting

Position Title: Family Support Worker (FSW)

Position Type: Part-time (0-10 hours per week)

Region: Halton

Wage: Competitive wages start between **\$27 - \$33** per hour based on professional experience, education, and personality qualities.

Posting Summary:

Family Support Workers play a vital role in supporting children, youth, adults, and families by implementing clinically guided strategies in home, community, and office-based settings. Working collaboratively with families, Clinical Counsellors, and interdisciplinary team members, FSWs focus on skill building, family functioning, advocacy, and quality of life outcomes aligned with client-identified goals.

Are **YOU** passionate about working directly with families to build capacity, resilience, and self-determination?

Can **YOU** implement Mental Health intervention plans within program guidelines (and personal scope of practice); sometimes working with individual family members, and sometimes with the full family?

Can **YOU** provide support, guidance and problem solving to clients to address Mental Health issues related to quality of life, self advocacy, relationships and family functioning while promoting skill development in the pursuit of those goals?

Can **YOU** hold a safe emotional space for others who are struggling with difficult emotions, while helping them find courage and strategies to improve their thinking skills, emotional coping skills, sense of self, and self expression with others?

Do **YOU** thrive in community-based work that blends practical support, coaching, and collaboration within a clinical framework?

Duties and Responsibilities

Under the guidance of Clinical Counsellors:

- Gather and assess information related to individual and family functioning to identify strengths, needs, risks, and goals.
- Implement therapeutic and skill-building strategies outlined in Care Plans and Lesson Plans, tracking progress and outcomes.
- Provide direct support, coaching, guidance, and problem-solving to clients and families related to quality of life, family functioning, self-determination, and life-skills development.
- Participate in integrated case management meetings and collaborate closely with Clinical Counsellors and other professionals.
- Provide parent coaching and skill development related to child development, behaviour support, and family dynamics within scope of practice.
- Liaise with schools, community partners, and service providers, including accompanying clients to meetings or appointments as required.
- Maintain accurate and timely documentation using Pivot Point's electronic case management system.
- Perform other related duties in support of client goals and program objectives.
- Stay current with developments in the mental health field and maintain all relevant professional designations in good standing.

Qualifications

Family Support Workers are mental health and family support clinicians who demonstrate:

- Bachelor's degree in a related human or social services field.
- Minimum 1 year experience working with individuals with diverse abilities and/or complex family systems.
- Strong understanding of family systems and family functioning frameworks.
- Ability to work ethically, maintain confidentiality, and manage disclosures within scope of practice.
- Excellent organizational, time-management, and communication skills.
- Commitment to community-based support and the philosophies and values of Pivot Point.
- Ability to manage stress and maintain professionalism in challenging situations.
- Proficiency with Google Suite and other digital tools in a paperless work environment.
- Valid Class G driver's licence, clean driving record, and access to a reliable vehicle.
- Current First Aid and CPR certification (or willingness to obtain upon hire).

You **MUST** be able to provide the following:

- A clear Criminal Record Check (VSC)
- Willingness to obtain Emergency First Aid and Safety Management training.

- The hours of work may not always be within normal office working hours (including weekends and evenings).
- Have a reliable vehicle and a valid Driver's License with a clean driving record (Driver's Abstract will be required)

Working Conditions

- Work is primarily conducted in client homes, community settings, schools, and Pivot Point offices.
- Online meetings and communication are conducted through Google Suite platforms.
- Hours of work are based on client needs and typically include afternoons, evenings, and weekends.
- There may be exposure to verbal aggression and, at times, physical behaviours that could result in injury.
- Use of a personal vehicle for transportation to community appointments may be required.
- Staff are encouraged to maintain strong mental health hygiene and self-care practices; Pivot Point provides resources to support staff well-being.

Physical Requirements

- This role can be physically demanding and may involve periods of sitting, standing, bending, lifting, and active engagement while working with children and families in home or community environments.

Why join the Pivot Point team?

Pivot Point specializes in *intensive therapeutic interventions* for children, teens and adults with Autism and other diverse abilities. This might be YOUR opportunity to join a comprehensive clinical team in your community, so you can move YOUR career to the next level.

If you have a passion for helping individuals live their best life, join Pivot Point so we can work together to create positive change!

To apply, please visit <https://ontario.pivotpoint.ca/apply-now/> to upload your resume and submit an application.